



SILVER PALMS RV VILLAGE

September 2011

New chef in town

We are pleased to announce that Jackson and Melody Phelps have agreed to take on the head chef opportunity at the Silver Palms Club this season. Jackson has been a successful restaurateur for many years and has been honing his culinary skills for years. Most recently he sold his Steak House in Indiana and is looking forward to preparing new and exciting menus for our dining pleasure.

Jackson has lots of great ideas and is a hands on kind of chef.

We are also pleased to announce the acquisition of Bill Wooster as our sous chef for this season.

Bill comes with a solid background in culinary arts,

Bill was an Executive Chef....worked at 4star resorts and private country clubs. He also was a culinary arts instructor at Elgin Community College and also an instructor at Blackhawk Tech College for ice carving. He has 20 years in the culinary arts field.

I am confident that we will WOW you this season and am looking forward to their arrival here this fall.



WHEW ! Irene Missed !storm

Thank goodness that Hurricane Irene turned out to sea and missed us here at Silver Palms. It was a real wake up call for us on the staff as we prepared for a Category 3 Hurricane direct hit. We learned a lot about hurricane

preparedness and will institute a few changes in how we check out our owners at the end of the season, We will at the least do a walk through of your lot prior to your departure to insure that all loose items are put away and

that picnic tables , patio furniture and barbeques are stowed away so they will not become projectiles during a storm.

Inside this issue:

Chickee Huts	2
Irene Missed us !	2
New resort owners	2
New sales team joins SPRV	3
Activities	3
More new faces	3
Parting Thoughts	4

Special points of interest:

- New sales Team
- New additions to our Activity Staff
- Chickee Huts Arrive at Silver Palms



Chickee Huts Arrive At SPRV !

Bob Rowan was the first owner to put a Chickee hut on his lot. The Chickee is a traditional Seminole Indian dwelling made out of cypress and a thatched roof. Mike and Bonnie Ruffner quickly followed suit and are now the proud owners of a Chickee as well as Ed and Marie. The huts are a nice addition to Silver Palms and really provide a tropical feel to your lot. Our authorized builders can quote a hut for you if

you are in the market. They do not require permits from the building department providing they are constructed by a Seminole Indian builder. A plot plan however is required and office approval is required prior to the start of construction. Any water and or electric must be permitted through the building department and also approved by Silver Palms.



Mike And Bonnie's new Chickee

Watch your thoughts; they become words.
Watch your words; they become actions. Watch your actions; they become habits.
Watch your habits; they become character. Watch your character; it becomes your destiny

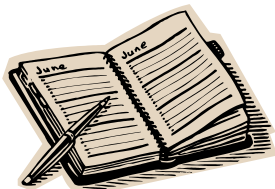


Bob and Sues Chickee !



Ed and Maries Chickee

Special Thanks



Special thanks go out to WD, Dee , Judi and Wayne as well as Jeff and Uri for all their hard work keeping Silver Palms the 5 Star resort that we have come to expect. We couldn't do it without them !

Additional Sales Team Starts Dec 1

We are expecting a full compliment of renters again this season, Hopefully some of them will turn into buyers. We have added a second sales team to the staff . Brenda and George Maser . Brenda and George come to us from a competitor here in south Florida. We hope they will help to increase lot sales this season as we are shooting for 25 new owners before the end of the sea-

son. Please welcome them to the staff and help them get off to a good start. The more lot owners we have the more stable the property becomes and the more all of our property values appreciate.

Remember that the BEST salesman are our current property owners , you and I have already invested in Silver Palms ,we have a vested interest in insuring it's success. With that

said please do all you can to make our rental guests feel like they are part of our community as they are where our new lot owners come from. Stop and greet them and answer any questions they may have about what made you buy here,

Remember that any buyer that tells me that you were the reason for the sale , you will receive a 500.00 bonus check.



500.00 bonus for a referral! that buys a lot !

Activities

As you know from our last newsletter we have a brand new activities director on the staff. Cindy is hard at work planning an action packed season for all of us and we are confident that you will have more fun than ever here at Silver Palms.

With that in mind please send me your wish list for activities, If there is anything that you would like

to see added to our calendar please drop me a line at ed@silverpalmsrv.com to share your thoughts and ideas.



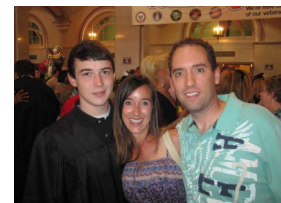
FUN, FUN AND MORE FUN !

More New Faces

Please take a minute to welcome our newest staff members. Brad and Gina Pemberton !. Brad works from his motorhome as a currency trader and Gina is currently cleaning the building's until our regular cleaning staff arrives back. Gina will be assisting Cindy Taylor with activities here at Silver Palms this season and

we are sure she will be bringing new ideas and ways to make your stay more enjoyable.

They have been a BIG help this summer and we are looking forward to a great season with them.



Brad and Gina

SILVER PALMS RV VILLAGE

4143 Hwy 441 South
Okeechobee, FL. 34974

Phone: 863-467-5800

E-mail : ed@silverpalmsrv.com

Please do us a favor and call us or email me a couple of days prior to your arrival. I will make sure that your lot is in tip top condition and the lawn mowed so when you pull through those gate you'll be able to put your feet up and just enjoy your piece of paradise.



**We re on the web
www.silverpalmsrv.com**

One Last Thought

Sitting here in my office looking out my window at the beauty of Silver Palms it reminds me how blessed we all are to be a part of this property and community.

The friends that Marie and I have made here will last a lifetime and the way you have accepted us into your family has been beyond our wildest expectations.

I only hope that as the resort grows and we add new owners that we remember how special this place is and put aside our petty differences and just enjoy each others company.

Life is way too short to quibble over things that put into perspective are really trivial at best..

Lets make an effort this winter to become one big extended family and break down the cultural walls that separate us and the petty nonsense that divides us.

Lets do our part to make this the Best community in all of Florida and a place that we can proudly call home.

With all of the turmoil in our world this is truly a special place to come and spend time.

God Bless and we'll keep the light on for ya !